



what we don't cover

We would love to be able to cover everything on your vehicle. Unfortunately certain parts, such as servicing items or those exposed to high wear and tear, are not covered by our warranty. These are as follows:

- Aerials
- Air-bag material and mechanism
- All light units, bulbs, and bulb holders
- All service components and items that require periodic replacement
- All wiring, wiring looms and harnesses
- Any non-mechanical or non-electrical items
- Amplifiers and speakers
- Bodywork, chassis, glass and plastics
- Bolts, fixings, brackets, rods, hoses and pipes
- Brake linkage, frictional materials, brake pads, drums and discs
- Burnt valves
- Car telephone systems
- External damage of any kind
- Coolant hoses and pipes
- Engine and gearbox mountings
- Exhaust components (except "Cat")
- Exterior trim/interior trim
- External gearbox linkage
- Front and rear windscreen heater elements
- Front and rear wiper linkage
- Fuel tanks/lines, incorrect fuelling
- Gaskets, oil seals, and oil leaks
- Keys and remote key fob, alarms, immobilisers
- Light units or bulbs of any kind
- Manual handbrake and mechanism (*all components*)
- Mirror glass, mirror units if impact has caused damage to the motor unit
- Oil supply and feed pipes
- Perished pulley dampers
- Power-Hood & sunroofs (*except motors*)
- Road wheels and tyres
- Rusted components
- Seat belt webbing, buckles, and fixings
- Towing equipment
- Damage caused by Water ingress
- All other components not listed in the 'What we cover' section

A note on general wear & tear:

Your agreement covers you for the sudden and unforeseen mechanical or electrical failure or breakage of items listed in this brochure, subject to the level of cover shown on your certificate.

Parts that are worn out due to general wear and tear are not covered by this agreement

The following items are subject to a contribution of 50% of the claim:

- Air suspension
- Anti-roll control bar (ARC)
- Clutch
- Diesel particulate filter
- Dual mass flywheel (*manual*)
- Exhaust gas recirculation valve (EGR)
- Injectors
- Instrument clusters (*repairs only*)
- Multimedia system

The following items are capped at a maximum of £100:

- Car battery
- Software reprogramming (*as part of an authorised repair*)
- Seized brake calipers
- Sundries such as oils, gaskets, and filters (*as part of an authorized repair*).